



1-Day Audiovisual Systems Service/Audit Special- \$599*

Special 1-Day Audit

Every audiovisual system, no matter how high quality, needs ongoing maintenance.

Blown globes, broken cables, cameras out of alignment. Even dust in the components can all play havoc with the quality of visuals or sound

For a very limited time, the team at DIB is offering access to our highly skilled and experienced AV service tech team at a COVID special rate of just \$599 for the day

Available to all new and existing clients.

Service Special includes:

One 6.5 hour day for one experienced AV technician. Any AV repairs or investigations can be completed (but no parts are included). This could be repair works or even audit works including:

Firmware updates; alignments; touch calibration on panels; audio checks; rack audits; discovery lab/recording checks; microphone checks; wall controller updates; VC audits/repairs and wallplate replacements.

* One booking per customer. Parts not included. Valid Term 3 only.



Tailored Services also available

To assist our customer with ensuring their systems are reliable and easy to use, we offer a tailored audit/maintenance action on a per system basis. Typically these audit/maintenance actions include the following:

Action	Benefit to you
Projector filter inspection/clean	Ensures your projector is not running too hot, reducing lamp and projector life and/or causing it to shutdown prematurely during classes.
Projector hours recording	We record the number of hours the projector has been used over each visit so that you can assess the utilisation of the room.
Projector function test	Ensures that all cabled inputs work correctly and as expected so the user is able to just plug in and go. Typically cable faults or other problems are found here.
Projector alignment	Ensure that the projector image is filling the required screen area and not over or under filling causing the image not to be 100% viewable.
Audio function test	Ensures that all cabled audio inputs work correctly and that sound can be heard clearly, free from additional noises such as buz and hum.
Control system function test	Ensure that the control system buttons function exactly as expected, ie 'on' reliability turns the system on or 'source' selection buttons bring up that source.
Physical connection review	Ensures that all input plates and leads are free from damage that might make them difficult for users to use when connecting to the system.
Interactivity calibration test	Ensures through this testing that your interactive system can be calibrated correctly and does not need adjustment to ensure accurate calibration for the users.
Asset confirmation	We audit and record all visible inputs and hardware installed in the classroom, therefore providing you with an up to date audit of what inputs and systems you have installed.
Custom data collection	VARIABLE: Here we are able to collect other information about your AV system which you may require such as: a) is it networked b) does it have an IP address assigned (if so what) c) does it have capacity for a future HDMI input etc.
Basic fault fixing included	Where our service technicians find a simple fault that they can fix very quickly such as a loose connector on a projector etc – this is fixed on the spot.
Advanced fault reporting included	Where a fault is found which will require some time and or material to rectify then this information is included on the room report.
Complete report	We complete a full report for each room inspected. As well as a Microsoft Excel summary of all rooms which is updated after each visit providing you with a historical view of your installed rooms.

Call DIB Audiovisual on (03) 9457 4800
or email info@dibaaustralia.com.au

