

Feb 8th, 2016

To whom it may concern,

Direct Management are a bookkeeping consultancy business, located in Melbourne's south-east. We specialise in accounting systems and train staff to fill the gaps in skills and knowledge, to improve operations and reduce costs.

In late 2015, Direct Management were in need of an AV system for our training room. We initially heard about DIB Audio Visual through a company called Calculation, whom DIB Audio Visual had recently installed an AV system for their training room.

Our training room installation by DIB consisted of the Epson EB-1430Wi interactive projector and speakers, along with the Epson MeetingMate control pad, with USB save function.

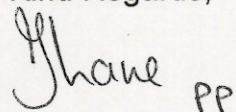
DIB consultant Gabi understood what I was after in an AV system and demonstrated a professional approach and did not oversell. Gabi also provided extra complementary training following the AV system installation, which was very beneficial.

DIB Production Manager, Mel worked hard find the time within my required timeframe to complete the installation at Direct Management, despite it being a lead up to their typically busy school AV installation period in January.

Finally, Andy (DIB's install technician) did a great job and was very informative, educating me on the benefits of external speakers (over the projector's smaller internal speaker) and why that would be of benefit to my training room requirements. The installation was also done in very tidy manner (they did not leave a mess).

Overall the process from DIB was seamless from start to finish. I can definitely recommend DIB Audio Visual for their AV solutions and professional manner in which all staff conducted themselves.

Kind Regards,

A handwritten signature in black ink that reads "Diane Lucas" followed by "PP" in smaller letters.

Diane Lucas
Director