



# St Catherine's School

17 Heyington Place, Toorak, Victoria 3142, Australia

t +61 3 9822 1285 [www.stcatherines.net.au](http://www.stcatherines.net.au)

f +61 3 9822 7595 ABN 90 004 251 816 CRICOS 00574F

9 May 2013

To whom it may concern,

St Catherine's School has employed DIB Australia's services for almost 10 years and during that time has been involved in a number of projects. These have ranged from fitting out classroom spaces to meet our audio visual requirements to larger scale installations such as our School Hall. We have always been happy with the quality of the products and the professionalism of the installers who often need to resolve issues which have arisen during the installation.

The school's most recent installations occurred during the Christmas school holidays. Renovations of spaces in the school's Ballroom and Visual Arts Studios were an opportunity to update the audio visual systems. The Ballroom was a major refurbishment in which the school engaged a Project Manager. DIB had to work with some stringent time frames and be flexible with their time. This led to some work being completed after hours including a Saturday.

James Ridd, our Solutions Consultant, has a very good understanding of our site and as he was previously a DIB Technician he can provide advice and knowledge of his experiences to assist us with decision making which works best for our school.

The flexibility that DIB's Production department made was excellent. The school made some very late decisions about the project and provided very short lead times to schedule and complete the work. This put pressure on everyone and given it was close to the Christmas holiday period, supply of equipment was difficult. Whilst some lead times could not be met, DIB worked after hours to ensure the project was not held up during construction and returned at a later date to install peripherals.

The technicians were highly skilled and they were able to work with the Project Manager to meet all critical deadlines, comply with OH&S standards and communicate effectively.

DIB Australia has been engaged since that particular project and is currently involved in our latest building project. This is a good endorsement for any group to be engaged again. Whilst many competitors have similar products, the added value of DIB is their ability to work on large or small scale projects with the same level of professionalism.

Kind regards,



John Toulantas

ICT Manager  
**St. Catherine's School**