

6th August, 2018

To whom it may concern,

Thomas Carr College has been working with DIB Australia for several years and we have always been pleased with their products and services. While we contacted other companies for quotes for two projector replacements, DIB was the most prompt in responding whilst offering a competitive price.

Our Solutions consultant, Gabi Ceglia, was pleasant and professional during our exchanges. Gabi was very knowledgeable about her craft and was straight-forward when it came to quoting, giving us a fair and appropriate price. Gabi's kind and lovely disposition made her a pleasure to work with.

Production management, as overseen by Mel Garden, was handled well. When it came to scheduling and lead times, Mel ensured that we knew what was happening and when. As a result, the whole installation went smoothly. Our DIB technician, Matthew Nall, was very cordial during the installation process, making sure that the project was completed and polished. Matt was also happy to explain the new systems when asked.

Overall, Thomas Carr College is very happy with the final products, which continue to work perfectly. We hope to maintain a working relationship with DIB for years to come.

Kind regards,

*Donna Arandt*

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**AV Technician**