



15th October, 2015

To whom it may concern;

Balwyn High School have been dealing with DIB for some years now. Their ongoing service and expertise has made them a preferred AV supplier in the industry.

Having worked with DIB before on similar projects, I have appreciated their service and attention to detail, which plays a most important role when comparing their reasonably priced quotes.

For our annual A/V upgrades, DIB came out to assess the 13 rooms that were in need of an equipment upgrade. Their understanding of the importance of functionality and teaching clarity of the classroom environment is something that is highly valued. In particular, Sam's knowledge and experience shined through when offering possible alternatives to enhance the learning experience.

Knowing we needed the installation completed in the term break, DIB Production Manager, Mel was very accommodating and communicated effectively to outline all the possible time frames and installers needed to complete the job on time. DIB technician Andy ensured that everyone was on the same page before works began. The way he led his installation team demonstrated a high level of experience and efficiency.

The end results provided a seamless transition for students and teachers returning from holidays. All equipment was thoroughly checked upon completion of installation, leaving us confident that there is rarely a need for a service call out.

Regards,

REIN KIVIVALI
Learning Environments Manager
Technology Support
Balwyn High School