

7<sup>th</sup> of November, 2008

To Jade,

I am just writing to thank the D.I.B team for the recent projector system installation at the college. I was referred to D.I.B and Sam Garden by the LaTrobe AV service department. Sam was very professional and helpful throughout the consultation process. The scheduling of the job itself was very accommodating to our needs and I was impressed by the punctuality of the delivery of the service. The work of tech guy Andy cannot be faulted, he was friendly and professional and I was particularly impressed that he re-arranged the furniture in the room back to its original placement in between days (which was totally unnecessary). Thanks again for your service.

Best regards,



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